



SYSA
Cancellation & Refund Policy
Camps, Rookie Soccer & Speed & Agility

SYSA understands that, from time to time, players may need to withdraw from a camp, due to unforeseen circumstances. Registration fees are based on a variety of costs determined by the number of participants registered. Because many of these costs must be paid in advance, player withdrawals still result in a cost to SYSA.

We have adopted the following policy for refunds to accommodate people whose plans have changed, while maintaining the financial responsibilities associated with each sport season.

<u>DATE</u>	<u>REFUND</u>
REQUESTED 10 DAYS BEFORE CAMP START DATE	ELIGIBLE FOR A REFUND MINUS \$10 PROCESSING FEE / PER REGISTRANT
WITHIN 10 DAYS OF CAMP START DATE	NO REFUND

- Once camps have begun, refunds will not be given for cancelled registrations. Under extenuating circumstances, a partial refund may be considered.
- All refund requests need to be emailed to receptionist@sysa.com Please include the player's name, name of camp and reason for the refund request.
- Refunds are issued as follows:
 - Credit/Debit: Refunded to original card (allow 5-7 business days)
 - Check/Cash: Refunded by SYSA issued check (allow up to 2 weeks)