



Spokane International Academy After-School Program Refund & Refund & Cancellation Policy



SYSA is a non-profit organization that strives to offer a variety of sports programs for the youth of our community. We understand special circumstances may occur which prevent an athlete from participating in their registered sport.

EARLY REQUEST

Time of registration up to deadline date of registration

Amount of refund will be Registration Fee less \$5 administrative fee or a full credit can be issued to your SYSA account.

LATE REQUEST

Within 1 week of program starting

Eligible for a refund less \$10 administrative fee or a full credit can be issued to your SYSA account upon approval from the SYSA Sports Coordinator.

ONCE PROGRAM STARTS

Once the program has begun, no refunds will be issued for cancelled registrations. Under extenuating circumstances, a partial credit to your SYSA account will be considered upon approval from the SYSA Sports Coordinator.

CANCELLATIONS

In the event an entire or partial season is cancelled due to circumstances beyond control of SYSA, no refunds will be issued. Credit or pro-rated credit to the participant's SYSA account, less a \$10 administrative fee, will be issued when possible. Factors such as 3rd party fees paid by SYSA, may impact this decision, but our goal is to offer credit to families and get kids playing sports again as soon as possible.

- Credit/Debit: Refunded to original card [allow 10 business days]
- Check: Refunded by SYSA issued check [allow up to 4 weeks]