



SYSA
Cancellation & Refund Policy
**Camps, Rookie Soccer, Rookie Rugby,
Speed & Agility, and Indoor
Soccer/Football**

SYSA understands that, from time to time, players may need to withdraw from a camp/program, due to unforeseen circumstances. Registration fees are based on a variety of costs determined by the number of participants registered. Because many of these costs must be paid in advance, player withdrawals still result in a cost to SYSA.

We have adopted the following policy for refunds to accommodate people whose plans have changed, while maintaining the financial responsibilities associated with each sport season.

DATE
REQUESTED 10 DAYS BEFORE
CAMP/PROGRAM START DATE

REFUND
ELIGIBLE FOR A REFUND MINUS \$10
PROCESSING FEE / PER REGISTRANT

WITHIN 10 DAYS OF
CAMP/PROGRAM START DATE

NO REFUND

- Once camp/program have begun, refunds will not be given for cancelled registrations. Under extenuating circumstances, a partial refund may be considered.
- All refund requests need to be emailed to receptionist@sysa.com Please include the player's name, name of camp/program and reason for the refund request.
- Refunds are issued as follows:
 - Credit/Debit: Refunded to original card (allow 5-7 business days)
 - Check/Cash: Refunded by SYSA issued check (allow up to 2 weeks)

